

Make a Payment

We accept payments by cash, check, or money order at the Town Office. Payments may be made at the drive-up window or inside the office. You should have your utility bill with you. We also accept after-hours payments at the drop box located beside the drive-up window or online anytime.

Customers may set up automatic drafts to have their utility bill payments deducted from their checking account. Customers must complete a [bank draft authorization form](#) a voided check to set up automatic drafts. The authorization form and voided check may be mailed, faxed, or hand-delivered to the Town Office, or placed in the drop box. Payments will be drafted on the 15th of the month or on the following business day when the 15th falls on a weekend or on a holiday.

There will be a \$35 charge for each returned check or drafted payment.

This website and the phone number below are the only ways to make an online payment that will credit your account immediately.

Credit and debit card payments can only be made at www.springhope.net or by calling **252.478.5186**. To pay your utility bill online, you will need your service address and total amount due.

If you are paying a past due bill by credit or debit card you may pay your bill and late penalty online. However, please let town hall know if you have made a payment online towards an account that is turned off for non-payment so that services can be restored as quickly as possible.